

# LINE CARD

FEATURING VERSITEC SERVICES & OFFERINGS

## PROFESSIONAL SERVICES

Cranel Imaging's Professional Services Team will help your customers realize the full value of their technology investment quickly and efficiently. Working hand-in-hand with you as our partner, our team of manufacturer-certified consultants will assist you to assess the specific requirements of each customer, configure a winning solution, and seamlessly install the technology.

## V-CARE®

V-CARE® is a customized, all-inclusive scanner service and maintenance solution. Proactive and complete, it extends the life of your equipment and can even deliver a higher ROI. V-CARE® integrates your break/fix service, preventative maintenance and consumable parts needs to keep your scanners operating at peak performance.

## ADVANCE EXCHANGE PROGRAM

With the Versitec Advance Exchange Program, you can replace your malfunctioning scanner through next-day delivery. Versitec's Advance Exchange simplifies replacement and eliminates unnecessary expenses:

- Service contract covers 100% of your scanning equipment
- Next business day replacement
- Contract price is comparable to new equipment costs but eliminates other expenses
- Asset tracking for your entire scanner fleet – quantities, locations, serial numbers
- Fixed operating budget vs. variable capital expenditures

## REPAIR CENTER

### DOCUMENT SCANNERS

<b>CONSUMABLES &amp; KITS</b>	Bowe Bell & Howell	Canon	Fujitsu	Kodak Alaris	Panasonic	Visioneer/Xerox
<b>SPARE PARTS &amp; ACCESSORIES</b>	Bowe Bell & Howell	Canon	Fujitsu	Kodak Alaris	Panasonic	Visioneer/Xerox
<b>REFURBISHED EQUIPMENT</b>	Bowe Bell & Howell	Canon	Fujitsu	Kodak Alaris	Panasonic	
<b>CLEANING SUPPLIES</b>	Bowe Bell & Howell	Canon	Fujitsu	Kodak Alaris	Panasonic	Visioneer/Xerox

### CHECK SCANNERS

<b>CONSUMABLES &amp; KITS</b>	Canon	Digital Check SmartSource®
<b>SPARE PARTS &amp; ACCESSORIES</b>	Canon	Digital Check SmartSource®
<b>CLEANING SUPPLIES</b>	Canon	Digital Check SmartSource®

### ADDITIONAL SERVICES OFFERED

DEPOT REPAIR

FULFILMENT OF VERSITEC ADVANCE EXCHANGE SERVICE

USED EQUIPMENT PURCHASES, TRADE-INS & CONSIGNMENT SALES

TELEPHONE SUPPORT & TROUBLESHOOTING

## CONTACT US

**CUSTOMER SUPPORT CENTER:**

888.722.6548

**REPAIR CENTER:**

800.727.2635

Versitec simplifies and customizes your services at the level that's right for you—from one specific area to managing all your service, parts, and repair needs.